



EarGear™



INSTRUCTIONS

Quick Start

- » Charge up EarGear. Connect the charger by holding the ear in one hand, like the image on the right. This will prevent putting too much pressure on the ear. This is the best way to press the power button to switch it on and off too.



Dont hold the band, hold the ear!

- » 30 minutes of charge will get you mostly charged up.
- » Add the EarGear covers to the ears. There is a little patch of velcro on the front and back of the ears that will stick to the insides of the ear covers, holding them in place. EarGear has little white dots on their front faces.
- » Download the app from the app store. Search for “The Tail Company” or “Crumpet” or scan this QR code:
- » Switch EarGear on or off by pressing the power button for 3 secs. It is the round button above the USB socket.



Connect to the app!

- » Run the app! Agree to all the permissions it requires. Search for your gear. After a short while, it should find them. Click “Connect to EarGear”, and you are ready to go! The app lets you do more with EarGear, so explore all the options.
- » There is no need to “pair” your ears! Just use the app to search and connect.
- » When EarGear is running low on batteries, the app’s battery gauge will go red. Time to charge!

To switch off EarGear, press the power button for about 4 seconds. If EarGear is unused for 5 minutes, it will also switch itself off to save power.

FAQ

- If your phone can't find EarGear, make sure the ears are on, and they have been charged! Also make sure Bluetooth is ON and location permissions are enabled on your phone. You don't need to "Pair" it. Just run the app and follow the instructions there.
- Tilts are designed to work when the band is on your head.
- Is the band a little tight or loose? This and other things are covered in our EarGear channel on [YouTube](#) (coming soon)
- If you have trouble with anything EarGear, please visit our [Telegram group](#). We also discuss new features and new gear that we are working on there too. You can also email us at info@thetailcompany.com
- All our tails and ears, as well as our apps, get updated regularly. Please make sure you check for new firmware in the settings part of the app to get all the latest features.

Disclaimer

Please read the instructions for use above in full before using your Tail Company Gear. Not familiarising yourself with the proper method of use could cause damage to the gear, or to yourself, or both. This text is also subject to change. An up-to-date version will form part of the file available at <https://thetailcompany.com/eargear.pdf> or <https://thetailcompany.com/mitail.pdf> Support is also available on our website, through the chat service, or on our Telegram group.

By using this item, you hereby acknowledge that you have read this disclaimer and that you understand and agree to abide by the terms and conditions herein.

The Mechanical Tail Company Ltd accept no liability for damage, injury or legal responsibility incurred directly or indirectly from the use of this product. This product is not a toy, and should not be used by children under the age of thirteen years without supervision by an adult. Do not use the product if it appears damaged in any way.

Safety

Handle your EarGear or MiTail with care. They can be damaged, functionally impaired or broken if dropped, burned, punctured, crushed, disassembled or if exposed to liquid, excessive heat or other environmental conditions. EarGear and MiTail should be kept out of the reach of children and pets under 13 years of age when unsupervised.

Only use the supplied charging equipment for your Tail Company gear. Use of incorrect charging apparatus that does not meet international standards can cause fire, electric shock, injury or damage to you or the gear or other property.

Do not charge EarGear or MiTail unattended. If at any time the items give off an odour, exude smoke, or show other signs of damage, stop using the items immediately, and dispose of them in the correct manner.

Environmental Requirements

Operating temperature: -10 to 40 C / 14 to 104 F Charging temperature: 10 to 30 C / 50 to 86 F Storage temperature: 0 to 30 C / 32 to 86 F